

## OUR CARE

The Croft is managed by a qualified Care Management team who produce care plans tailored to each Resident's particular needs. The trained and experienced staff are on duty 24 hours a day so that our residents are able to receive continual care, companionship and security.

In addition, there are a team of cooks who provide an excellent variety of home cooked meals catering for individual preferences, and a team of housekeepers who maintain a high standard of cleanliness within The Croft.

The property grounds are maintained by the home's gardener and maintenance person.

We offer a comprehensive range of visiting specialists from chiropody, physiotherapy, hairdressing (provided weekly in our purpose-built salon room), beauty and skin care. We also cover dental and optical problems. Our dedicated members of staff provide the support that each Resident needs in order to maintain their independence, dignity and freedom of choice.

The Croft aims to provide an attractive, tastefully furnished, caring environment and encourages independent living wherever possible. We motivate individuals to be as alert and active as possible by offering regular activities within the home and out in the local community. Residents are encouraged to retain their existing G.P.'s if possible, however alternative arrangements can easily be made by the Care Manager if needed.

A full personal laundry service, excluding dry cleaning, is included in the fees.

## RESPIRE CARE

Caring for a loved one can be rewarding, but sometimes a short break and having some time off is necessary for both of you. This gives carers the time to recharge their batteries in the knowledge that their loved ones are receiving 24-hour care. However, The Croft can only provide respite care when a room becomes available between our permanent placements.

You can consider respite care if you fall ill and need additional support or if you are planning a holiday and require someone to look after your loved one while you are away. Respite care also gives you the chance to 'get to know' a care home, the way it works, its staff and the other Residents. This could be a real benefit for the future, should your care needs change and a more permanent move to a care home becomes necessary.

## OTHER HOMES IN OUR GROUP



Bonehill Lodge  
62 Park Lane, Bonehill  
Tamworth, Staffs B78 3HZ

Tel: 01827 259674  
[www.Bonehill-Lodge.co.uk](http://www.Bonehill-Lodge.co.uk)



Oriel Care Home  
87 Hagley Road, Oldswinford,  
Stourbridge DY8 1QY

Tel: 01384 375867  
[www.OrielCare.co.uk](http://www.OrielCare.co.uk)

## THE CROFT Private Residential Home

20 Castlecroft Road, Finchfied,  
Wolverhampton WV3 8BT

**Office:** 01902 380022

**Residents Line:** 01902 380055

[www.CroftResidentialHome.co.uk](http://www.CroftResidentialHome.co.uk)

# THE CROFT



## PRIVATE RESIDENTIAL HOME

*residential care you can depend on*



## ARE YOU LOOKING FOR OUTSTANDING RESIDENTIAL CARE IN THE WOLVERHAMPTON AREA?

You know that you'd do anything for your family and that's just how we feel at The Croft. We're a family run home and understand how worrying it can be to ensure your loved one is well taken care of. As soon as they arrive, your loved one will become part of our community and a member of the friendly group of residents that we care for. We'll give them constant care and attention, support and companionship whilst catering for their every need and personal tastes.

Whether on a long-term basis or respite care, our friendly atmosphere instantly puts everyone at ease. We often hold themed shows that involve singing to old favourites, something we find to be therapeutic and which further fuels our homes cheerful atmosphere. You can come and visit your loved one at any time, you're always welcome and your input is encouraged to ensure the care we provide exceeds your expectations.

## LET'S STAY CONNECTED!

 Facebook

 Twitter

 Instagram

 Online Newsletter

Inspected and rated

Outstanding 

 Care Quality  
Commission

## ACCOMMODATION

The Croft is an established retirement residence situated in lovely surroundings within the heart of Finchfield. The home is a charming period property dating originally from the 1890's.

A wide variety of local shops and facilities including churches, shops, libraries and park land are only a few moments' walk away. The accommodation has been built to the highest standards and designed to create maximum independence for residential and short stay Residents in a homely and friendly atmosphere.

There are many activities adapted and designed for our Residents to look forward to and enjoy. Our varied activities program incorporates all national and local celebrations. We try not to overlook any one occasion that we feel may be of an interest in some way to any of our Residents.

Experience has shown that The Croft's philosophy of promoting active minds and bodies improves well-being. Residents often begin to enjoy new activities or take part in outings that they previously thought were impractical or impossible. Some of the activities we offer here at The Croft are gentle chair exercise sessions, communication therapy, painting and crafts, weekly news and current affairs discussions, sing-along songs and musical sessions. Memory lane reminiscing activities are a priority, we also partake in card and board games, weekly quizzes, daily walks and pets as therapy.

Our Managers and in-house Activity Co-Ordinators keep in contact with Residents' family and friends, who are invited to attend any of the activities and events that are held here at The Croft. We regularly take our Residents out on trips to destinations of their choice (pub lunches, shopping trips, numerous theatre visits, garden centres and coffee shops). We also like to go further afield on day trips and holidays.

## GROUNDS & GARDEN

The Resident's sensory garden provides a secure retreat in which to relax and watch many types of birds and wildlife. On finer days when out for a stroll, Residents are able to enjoy an arbour seating area, bench seats, tables and chairs for 'Al fresco' meals or an afternoon tea with friends and relatives.



## CATERING

Great importance is placed at The Croft on providing quality and choice for Residents with attractive and varied menus.

We pride ourselves in providing fresh, wholesome, well balanced and nutritious home-cooked food. Our 'Resident's Kitchen' is fully equipped and can be used by Residents or visitors to make hot drinks and snacks.

Special diets can always be catered for. Meals are served in either the Residents' rooms, or in our delightful dining room.

The Croft menus are designed to offer in season alternatives, preparing lighter options during the summer months and more comforting food during the winter months, including diets rich in sources of protein, carbohydrate, vitamins, minerals, pulses, grains, dairy products and good fats as well as the necessary 5-a-day: fruits and vegetables required to maintain a healthy diet.



## ACCOMMODATION

With 24 rooms, The Croft is fully equipped to accommodate all your care needs. Our rooms extend over two floors and are furnished to an exceptionally high standard, however further personal items of furniture can be brought in if you wish. All Residents' rooms have en-suite facilities to maximise privacy and include a nurse call system for peace of mind. Further call systems can be found throughout the home. Rooms here have bright airy windows and garden rooms have French doors leading directly onto the patio and grounds.

Private telephones can be connected to each bedroom if required and television plug in points are available. Although each room is furnished, Residents can bring their own belongings into the home to create a more personal and individual style within their room should they wish to do so.



The Croft has three sitting rooms each with their own character, all overlooking the beautiful gardens.

### - THE INGLENOOK -

*A peaceful room of character*

### - THE LIBRARY -

*Intimate room for reading, card games & music*

### - THE GARDEN ROOM -

*Divided into two areas with lovely views of the garden*



## ENTERTAINMENTS

A variety of quality entertainers visit The Croft offering music, dance, theatrical performances, pantomime, and other interesting recreational activities. We have a sing-along, easy listening, swing, classical singers, groups and choirs. Music and live performance is always a very welcome component to our programmes and appears to be looked forward to and enjoyed by our residents.

Included amongst our regular visitors are local clergy, from all denominations, offering Holy Communion services once each month to Residents. Charity fund raising events organised from time to time - these are hugely popular and well supported by the local authority, families and friends. We are also lucky to work with a number of supportive community services who host some of our day trips out and about and regularly keep in touch with Residents.

## OUTINGS & DAY TRIPS

Places such as Weston Super Mare and Blackpool are just two of the destinations for our days out as we like to travel far and wide. We regularly take trips into the local community and further afield when we are able - local Garden Centres, local beauty spots, Arboretums, shopping centres and beautiful parks have all become regular destinations for us.